Collaboration
keeps the world
in motion

Collabaro

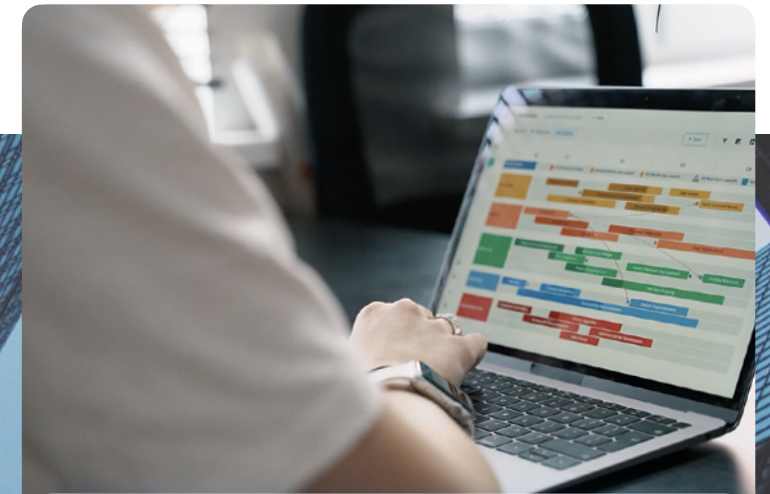Do you have **the right software** to support your business growth?

Collabaro

For **Compliance Assurance**

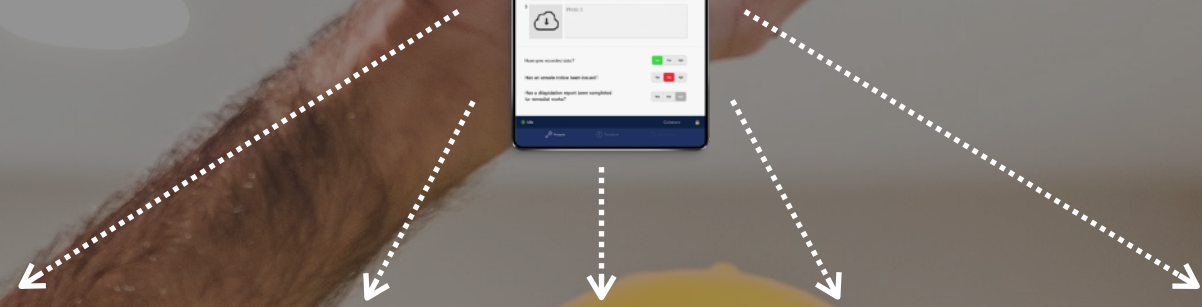Prove to your customer that every device for every system has been tested
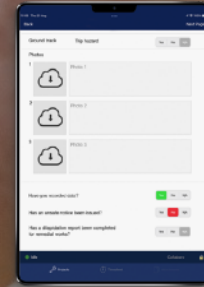

Streamline incident management, reducing cost per case whilst achieving SLA targets

Gather reliable task completion times and use the data to make smarter contract pricing decisions

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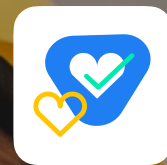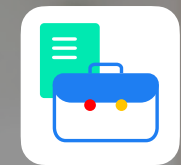# One Source **Seven Outputs**

From technician data to...

APIs, Raw Data

Integrations

Compliance

Reporting

Carbon Reduction Reports
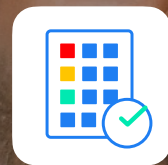
Timesheets
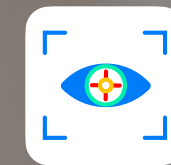
AI
(Coming Soon)

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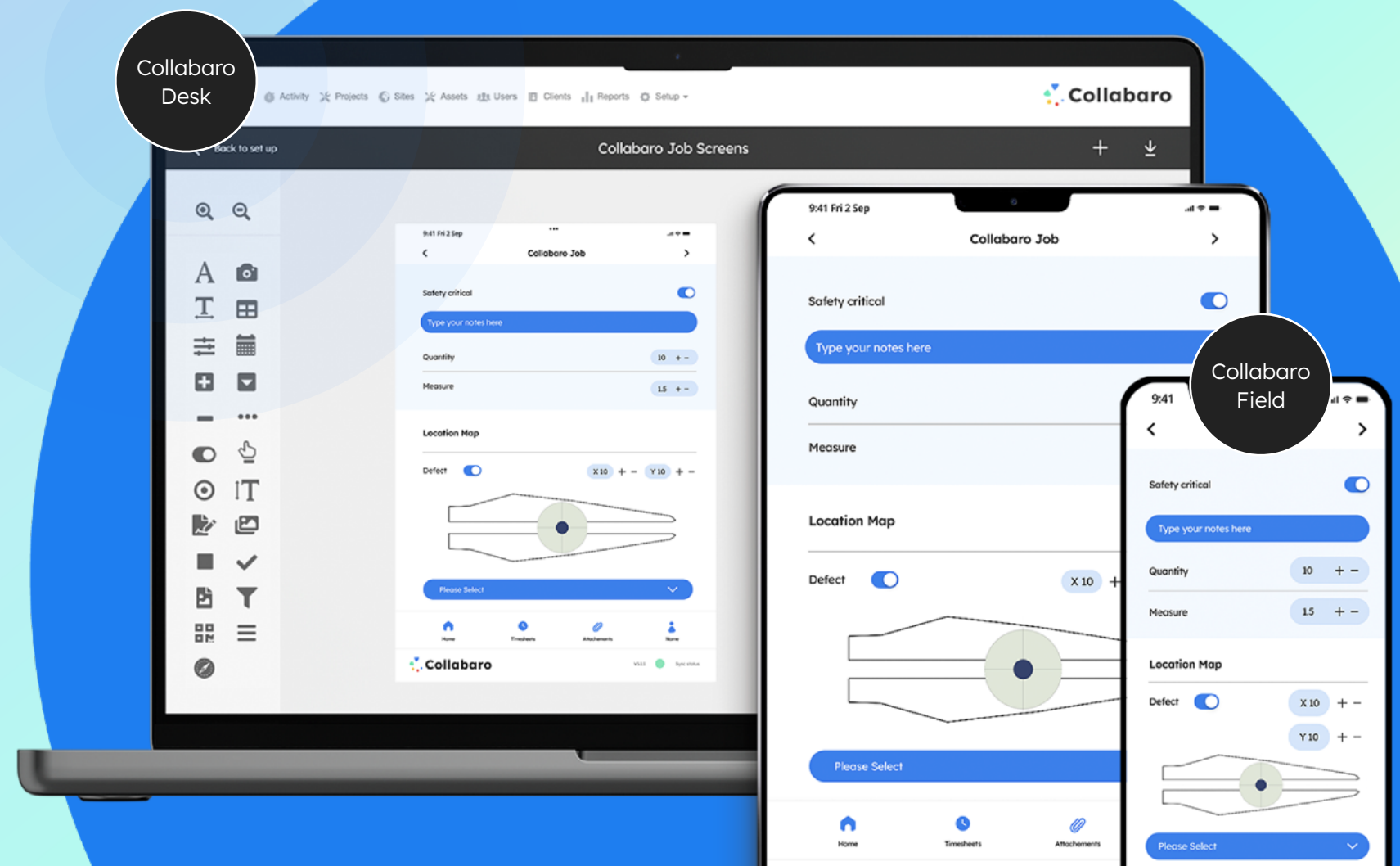# Collabaro's most popular product features

Create

Design templates for the field, to capture data readings, images and notes

Collect

Gather data via mobile devices using the Collabaro Field App, uploaded to a secure cloud server

Deliver

Collate data and images to produce reports, designed with Collabaro Desk App, fitting client templates

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Benefits explained

Work on or offline

As data from the field is collected, all images, notes, task statuses and parts records are stored locally, automatically updating the web app via wifi or mobile data. If the device has no signal the data will remain local until a connection is re-established, providing great location flexibility.

Real-time data capture

Get real-time access to asset test statuses and historic inspection data. Maintain data accuracy by continual updates between the field and desk app. Real time information empowers your team to make confident decisions with a clearer operational overview.

Job Scheduling

Collabaro enables you to create incident or service requests with jobs against them, suggesting who to send based on skills and availability. Intelligent job scheduling reduces time and complexity, ensuring a higher first-time fix rate. If the overall issue isn't initially resolved, Collabaro automatically sets the status to 're-schedule', prompting the team to organise another visit.

Automated reporting

Field data is automatically inserted into the correct section of a pre-formatted, custom, report template. The outcome is a sophisticated client report produced as a printable PDF in minutes. Reports no longer need to be written by field personnel, greatly improving their performance, time management, overall job satisfaction and error reduction.

Automated customer billing

Create sophisticated billing rules that automatically create draft invoice lines for approval prior to creating invoices within your finance system. Rules can be customer, site and system-specific with additional rules for time of day, week, and parts used. Consolidated monthly invoices are made possible by allowing the grouping of individual jobs into an online review process between you and your customer.

Client portal

Collabaro allows you to push all data as well as reports through a fully branded client portal. Simply choose which bits to publish, and when. Manage access to data depending on staff roles. Display customisable key performance indicator data and summary stats. Present asset data and test status information filterable by location and system type.

Compliance assurance

Collabaro ensures that your field service professionals follow compliance-driven, pre-work checklists and risk assessments. A digital signature is required to acknowledge their understanding and confirm they are fit and well enough to perform their daily duties. Only once the individual has completed and signed the mandatory compliance checklists will they be able to continue with their main tasks. This data is recorded and stored alongside the job data, providing you with an accurate safety and compliance audit trail.

System integrations

Connect your existing ERP, CRM or finance system using our REST API, and benefit from seamless integration, faster workflows, and up-to-date information across all your business tools.

Recent integrations include Microsoft Business Central, Microsoft Power BI (Business analytics data), Salesforce, Webfleet Fleet Management (TomTom vehicle tracking) and Ciphr HR software.
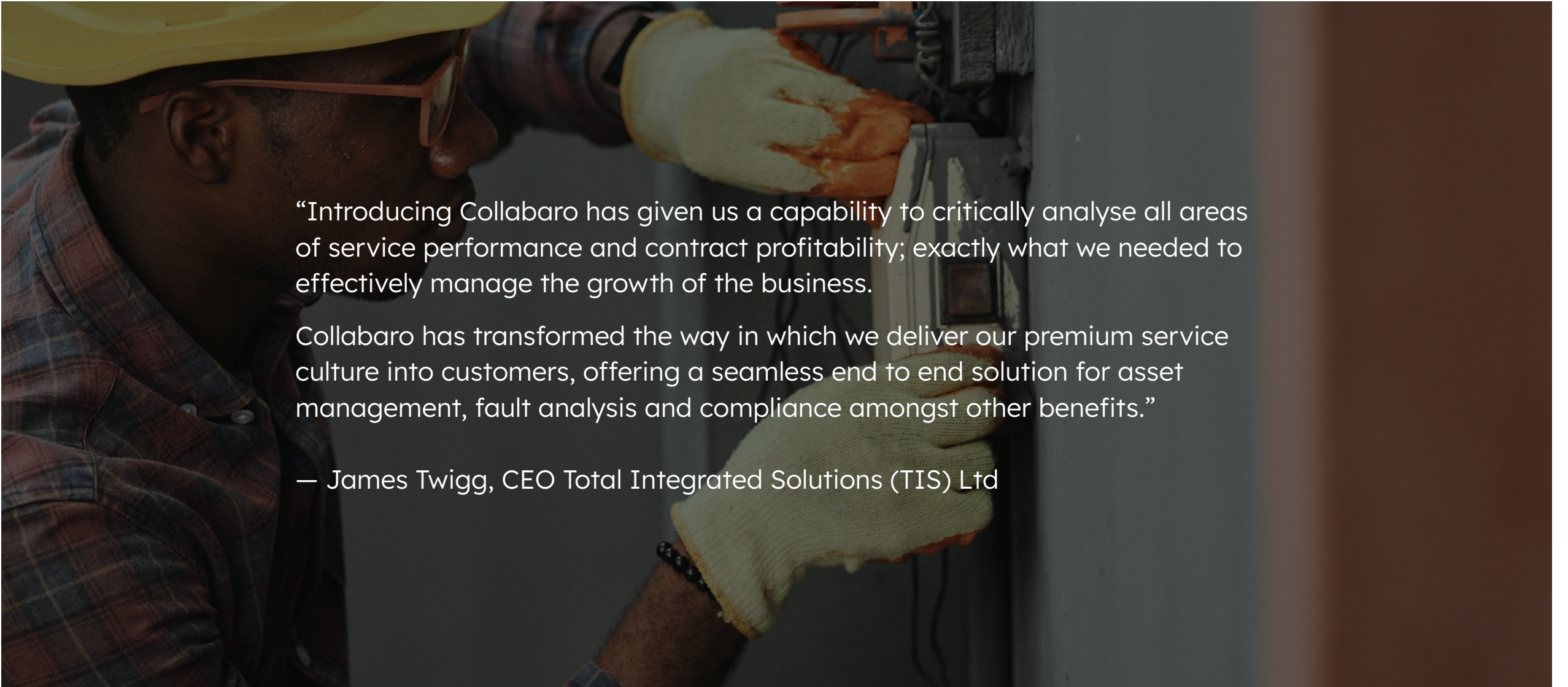
Dedicated support desk

Don't get caught up in an automated call handling system, speak directly to someone with an in-depth knowledge of Collabaro to get the answers you need.

We have detailed guides, training videos and a knowledge base available within the platform. All questions are tracked, categorised and reported to compare with agreed SLAs that are reviewed regularly to ensure our service meets your expectations and needs.

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Our customers say it best

Regardless of sector our product customers have one thing in common, the need to collate and communicate large volumes of inspection and repair data, including high-resolution images.

Not only can Collabaro deliver on this need we can do it all in real-time. Our customers are able to enhance productivity, enhance profits and enhance their own reputations.

"Introducing Collabaro has given us a capability to critically analyse all areas of service performance and contract profitability; exactly what we needed to effectively manage the growth of the business.

Collabaro has transformed the way in which we deliver our premium service culture into customers, offering a seamless end to end solution for asset management, fault analysis and compliance amongst other benefits."

— James Twigg, CEO Total Integrated Solutions (TIS) Ltd

Collabaro

Transform your future workflow, **book a demo!**

Let us demonstrate how Collabaro could help you process more jobs without increasing back office administration.

If you are ready to take the first step on your journey to business transformation, **simply get in touch.**

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